

HOUSING APPLICATION

FAQs

Am I able to select a roommate(s)?

STUDENTS WHO DESIRE TO BE ROOMMATES MUST APPLY FOR HOUSING & PAY THE DEPOSIT BEFORE THEY CAN SELECT EACH OTHER. CONSIDERATION WILL BE GIVEN TO THOSE WHO APPLY WITHIN 5 DAYS OF EACH OTHER BY THE DEADLINE (APRIL 18, 2024).

ROOMMATES MUST BE ELIGIBLE FOR THE SAME RESIDENTIAL COMMUNITY THEY ARE REQUESTING RESIDENCY.

Am I guaranteed my Spartan Suites space back?

STUDENTS MUST PARTICIPATE IN THE SQUATTER'S RIGHTS HOUSING ASSIGNMENT PROCESS & MEET THE HOUSING APPLICATION AND DEPOSIT PAYMENT DEADLINE (APRIL 18, 2024). STUDENTS WHO DO NOT MEET THE DEADLINE (APRIL 18, 2024) WILL FORFEIT THEIR SPARTAN SUITES ASSIGNMENT.

Will NSU waive housing deposits for the fall?

HOUSING DEPOSITS ARE WAIVED FOR STUDENTS CLASSIFIED AS HOMELESS OR IN FOSTER CARE BASED ON THE INFORMATION ON THEIR FAFSA FORM.

When can I participate in the housing assignment process?

FIRST, YOU WILL NEED TO APPLY FOR HOUSING WHEN THE HOUSING APPLICATION OPENS ON MARCH 19, 2024. YOU MUST *APPLY FOR HOUSING AND PAY THE NON-REFUNDABLE \$300 DEPOSIT BY APRIL 18, 2024.

*STUDENTS MUST **REGISTER AND MAINTAIN** 12 OR MORE CREDIT HOURS TO RESIDE ON CAMPUS.

STUDENTS WHO REGISTER FOR CLASSES WILL HAVE ACCESS TO APPLY BY NOON ON THE FOLLOWING BUSINESS DAY.

What's the housing application and deposit due date?

THE CURRENT DEADLINE FOR THE HOUSING APPLICATION AND NON-REFUNDABLE HOUSING DEPOSIT IS **APRIL 18TH** FOR ALL RETURNING STUDENTS

FOR ALL FIRST TIME STUDENTS (INCLUDING TRANSFER & FRESHMEN) THE DEADLINE IS **JUNE 1ST**

Can NSU use some of my refund for my deposit?

UNFORTUNATELY, THE UNIVERSITY CANNOT DEDUCT YOUR HOUSING DEPOSIT FROM YOUR REFUND. HOWEVER, ONCE YOU RECEIVE YOUR REFUND, YOU MAY USE SOME OF IT TO PAY THE HOUSING DEPOSIT.

What happens to my non-refundable deposit if I no longer desire to live on campus?

THE NON-REFUNDABLE \$300 HOUSING DEPOSIT IS GOOD FOR THE ENTIRE ACADEMIC YEAR (FALL, SPRING AND SUMMER). IF STUDENTS ARE NOT ABLE TO MOVE INTO THEIR RESIDENTIAL COMMUNITY DURING THE FALL SEMESTER, THE DEPOSIT AND YOUR HOUSING ASSIGNMENT WILL ROLLOVER TO THE SPRING SEMESTER.

What happens if I select MP7 but do not get placed in Spartan Suites?

THE MEAL PLAN 7 IS ONLY FOR SPARTAN SUITES RESIDENTS. IF YOU DO NOT SELECT A DIFFERENT MEAL PLAN, WE WILL ASSIGN YOU TO THE MEAL PLAN 14, THE MOST POPULAR MEAL PLAN CHOICE AT NSU.

*ALL MEAL PLAN CHANGES MUST BE SUBMITTED BY THE FRIDAY PRIOR TO THE START OF CLASSES. THIS ALLOWS US TO PROCESS REQUESTS IN A TIMELY MANNER AND ENSURE THAT STUDENTS HAVE THEIR DESIRED MEAL PLAN ARRANGEMENTS AT THE BEGINNING OF THE SEMESTER.

For additional questions, please contact the Office of Housing and Residence Life at (757) 823-8407 or housing@nsu.edu

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FAQs

**What should I do on the payment page?
It keeps loading after I input my card information.**

ONLY CLICK 'SUBMIT' ONCE. CLICKING 'SUBMIT' MEANS YOU HAVE MADE A PAYMENT. PLEASE BE PATIENT UNTIL THE TRANSACTION IS RECORDED TO AVOID ADDITIONAL PAYMENTS BEING MADE.

I want to input my accessibility need(s) but I do not have them yet for the Fall semester.

How should I proceed?

IN ORDER TO ASSIGN YOU BASED ON YOUR ACCESSIBILITY NEEDS, WE WILL NEED THE OFFICE OF ACCESSIBILITY SERVICES AND INTERNATIONAL STUDENT SERVICES (OASIS) TO PROVIDE US WITH YOUR ACCOMMODATION LETTER PRIOR TO THE APPLICATION DEADLINES.

APRIL 18TH FOR RETURNING STUDENTS AND JUNE 1ST FOR FIRST-TIME STUDENTS.

FOR ADDITIONAL INFORMATION, PLEASE CONTACT THE OASIS AT (757) 823-8325 OR VISIT THEM AT JAMES A. BOWER BUILDING, SUITE 121, 700 PARK AVENUE, NORFOLK, VA 23504.

Can I pick my room?

THE RETURNING STUDENT HOUSING APPLICATION OPENS ON MARCH 19, 2024 AND CLOSES ON APRIL 18, 2024. YOU MUST *APPLY FOR HOUSING AND PAY THE NON-REFUNDABLE \$300 DEPOSIT BY APRIL 18, 2024. STUDENTS WHO MEET THE DEADLINE WILL RECEIVE AN INVITATION TO CHOOSE THEIR ROOM ASSIGNMENT.

MONITOR YOUR NSU EMAIL FOR INFORMATION REGARDING YOUR ROOM SELECTION DATE & TIME

STUDENTS WHO DO NOT APPLY AND PAY THE DEPOSIT BY THE DEADLINE WILL BE ASSIGNED TO THE NEXT AVAILABLE SPACE IN THE ORDER THAT THEY SUBMIT THEIR APPLICATION AND DEPOSIT. WE WILL TRY OUR BEST TO ASSIGN YOU IN THE HALL YOU REQUESTED HOWEVER, WE CANNOT GUARANTEE THIS.

I am having difficulty applying for housing.

THE HOUSING SELF-SERVICE PORTAL IS COMPATIBLE WITH MOST POPULAR WEB BROWSING SOFTWARE, **EXCEPT FOR APPLE SAFARI OR INTERNET EXPLORER**. THIS INCLUDES THE MOST RECENT AND COMMONLY USED VERSIONS OF: **MICROSOFT EDGE, MOZILLA FIREFOX, GOOGLE CHROME**. IF YOU ARE USING THE CORRECT BROWSER, TRY TO REFRESH YOUR PAGE. IF YOU CONTINUE TO HAVE ISSUES CONTACT US .

The money has been taken out of my account. But I never received a confirmation, who can I contact regarding this to ensure my application was received?

IF THE FUNDS WERE DEDUCTED FROM YOUR ACCOUNT, THIS MEANS WE HAVE RECEIVED YOUR PAYMENT.

YOU CAN CONFIRM YOUR PAYMENT THROUGH THE CASHIER'S OFFICE AT 757-823-8545.

I'm a returning student that registered for classes & I cannot see the housing application.

RETURNING STUDENTS WHO REGISTER FOR CLASSES WILL BE ABLE TO APPLY FOR HOUSING ON THE NEXT BUSINESS DAY AT 12:00P.M.

THE STUDENTS STILL HAVE TO REGISTER FOR THE SECTIONS OF THE APPROVED COURSES IN MYSU. IF THAT IS NOT DONE, THEY WILL NOT SHOW AS COMPLETELY REGISTERED FOR CLASSES.

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